

MTS Telephone Rates - FY12

As of 9/8/11

9/8/11 4:24

FY12 Rates

FY11

Telephone Services	Rate	Schedule	Rate	Additional Information
Admin, Students, Affiliates				
Basic Line Service Charges	Rate	Schedule	Rate	
Primary DID & First Voicemail Box	\$21.20	Monthly	\$22.00 - \$28.00	Applies to Admin, Student, Conference
Additional DID w/o Voicemail	\$19.95	Monthly	\$22.00	Applies to Admin, Student, Conference
Fax & Modem Line	\$19.95	Monthly	\$22.00	
Classroom Phone	\$19.95	Monthly	\$22.00	Unless Voicemail Requested
Emergency Phone (All Types)	\$19.95	Monthly	\$24.00	Blue Light, Courtesy, Call Box, Elevator
Advanced Call Routing (ACR) (UCCX)	Rate	Schedule	Rate	
Installation Package Per One Agent or Supervisor	\$981.75	Install	\$1,000	
Agent or Supervisor DID w Voicemail	\$21.20	Monthly	\$24.00	Voicemail Optional
Agent or Supervisor Monthly	\$15.05	Monthly	\$11.00	
Auto Attendants	Rate	Schedule	Rate	
Auto Attendant Menu Consultation & Installation	\$80.00	Hourly	N/A	Minimum of One Hour
Auto Attendant Menu	\$7.00	Monthly	N/A	Maintenance Time & License/Maint
ACR Auto Attendant Menu Consultation & Installation	\$150/\$80	Hourly	N/A	First Hour \$150 Then \$70/hr; One Hour Minimum
ACR Auto Attendant Menu	\$15.00	Monthly	N/A	Maintenance Time & License/Maint
Menu Tree Changes	\$80.00	Hourly	N/A	Applies to all Auto-Attendants
Line Usage Rates	Rate	Schedule	Rate	
Local & RI Toll Calls	\$0.04	Minute	\$0.04	
Inter-State Toll Calls	\$0.09	Minute	\$0.09	
International Calls (Pass-Through)	Variable	Variable	N/A	
411 & LD Information	\$1.50	Per Call	\$1.50	
Work Orders/Technicians	Rate	Schedule	Rate	
Tech - Time & Materials (Per Hour)	\$70.00	Hourly	\$70.00	
Tech - Phone Installation	\$110.00	Install	\$110.00	For Moves, Adds, Changes
Features	Rate	Schedule	Rate	
Multiple Appearances	\$4.00	Monthly	\$4.00	
Virtual Lines	\$4.00	Monthly	\$4.00	
Extention Lines	\$10.00	Monthly	\$4.00	
Additional Voicemail Box	\$5.00	Monthly	\$5.00	
Directory Listing (Phone Book)	\$6.00	Monthly	\$6.00	White Pages
Dedicated Cable	\$8.00	Monthly	\$8.00	