

Site Description:

We are not your typical drug store; we do not sell motor oil, cigarettes, etc. Every person who walks through our door needs help, and that's what they're looking for - help! Blood pressure and glucose monitoring done on-site/patient contact & counseling/customer service/mainstay of our practice. There is no substitution for the verbal explanation.

- **Prescriptions:** Traditional & compounded Rx's (Vet, BHR) Nursing home, assisted living Facilities. We are not a lick & stick operation. Every patient gets personal attention from the pharmacist.
- **Durable Medical Equipment:** includes proper fit and counseling of patient/caretaker for ambulatory, bathroom, wheelchairs, and aids to daily living.
- **Wound Care:** large physician and nursing referrals. We specialize in those hard to find items.
- **Foot care & sports medicine:** Measuring & counseling for these products. Custom orthotics and diabetic shoes, bracing, AFO's, post-op boots, cam walkers, splints, LSO's, hernia trusses.
- **Incontinence:** Post-operative prostate supplies, internal and external catheters, chux's, hands on patient counseling.
- **On-site:** nursing agency, chiropractic services, audiology services

Student Activities:

There is no greater satisfaction than to have your patient shake your hand and say "Thank you" for helping them. We expect our student to use their knowledge and learn the art of communicating with the patient so that they understand the point you are trying to make. It is not about letting the patient know how much you know; it's about problem solving so that the patient's problem is solved. We do not expect our student to tech in the pharmacy, but to interact with our customers at every level.

- Fill and compound prescriptions
- Develop phone skills with patients, physicians, and referral source
- Develop internet and informational skills to better serve our customers
- Learn that related disease states goes far beyond most medicinal treatment of that disease
- Understand the related products and information that affect that disease you are treating. This would include learning the art of fitting compression garments, sports medicine, bracing, crutches, canes, wheelchairs, and related items.

The first entry point into the healthcare system is usually pharmacy. Sometimes we must refer them out to appropriate an appropriate healthcare person, but many times we can help that individual with proper question and answering techniques.

Best Regards,

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